

Bucks County Workforce Development Board

Response to Questions Received Regarding RFP 18-01

Virtual Services

1. Is there an incumbent vendor or any vendor BCWDB which previously contracted for a “Virtual Training Platform” as described on page 4 of 15 under Program Requirements # 1? Is this a new requirement for services? Who is currently providing this service?

There is no incumbent vendor for Virtual Services in Bucks County. This service, along with the program requirements would be new to the area.

2. Is there an incumbent vendor or any vendor BCWDB which previously contracted for a “Resource and referral database of human services assets available in the geographic area” as described on page 4 of 15 under Program Requirements # 2? Is this a new requirement for services or do services current exist? Who is currently providing this service?

There is no incumbent vendor for Virtual Services in Bucks County. This service, along with the program requirements would be new to the area.

3. Is there any other indication of how the proposals will be evaluated or scored if more than 1 proposal is received?

As with all proposal responses, a committee comprised of Bucks County Workforce Development Board of Directors and community stakeholders will evaluate and score each proposal based on the quality and content of each submission. All bidders will be notified the status of the review once the Board has voted on the selected provider.

4. Per RFP page 8, under General Format, Attachment 2 should include a Compliance Checklist. I do not see the checklist in the RFP. Will that be issued later?

The successful bidder will be required to be submitted the checklist at the time of the contract award.

5. Per RFP page 5, under Timeline, award date of 9/27 and a contract start date of 10/1: are the custom development pieces (landing page, course catalog, etc.) expected to be completed by the 10/1 start date? Does the whole proposed solution need to be completely functional by 10/1?

The contract will be voted on by the Board of Directors on September 26, 2018. Each bidder will receive notification of status on September 27, 2018. On October 1, 2018 the Board would like to work with the selected bidder to create a timeline and begin development of the services. We do not expect a completely functional platform on October 1, 2018.